



CALIFORNIA COOL AIR REBATE PROGRAM FREQUENTLY ASKED QUESTIONS

What is the California Cool Air Rebate Program?

The California Cool Air Rebate Program provides financial assistance to eligible Californians to repair leaking air conditioning systems with R-134a refrigerant in cars and light duty trucks. *Fix your AC, enjoy a cool ride and improve the air quality in your community.*

Who is eligible for the California Cool Air Rebate Program?

To be eligible for the program, you must live in California and own a car manufactured between 1993 and 2019 or have an older vehicle that has been retrofitted with R-134a refrigerant. There is also a federal income requirement that can be found on the program website, www.coolairrebate.org

Once approved, what is the process?

Once you receive your eligibility letter, you must bring your vehicle to an authorized auto repair shop for a diagnostic test to determine if your vehicle qualifies for the program. The CAR program only covers the cost of repair for air conditioning systems leaking R134a. If your vehicle does not need this specific repair then your vehicle does not qualify for the program.

If I'm enrolled in Medi-Cal, CalFresh, CalWorks, or California Healthy Families, am I automatically prequalified for the Cool Air Rebate Program?

Yes, if you or your family are enrolled in Medi-Cal, CalFresh, CalWorks, or California Healthy Families, you are automatically prequalified for the California Cool Air Rebate Program. You must also have a car manufactured between 1993 and 2019 or have a vehicle that has been retrofitted with R134a and meet the income requirements, but you are one step closer to completing the application process.

What documentation is required to qualify for the program?

Proof of enrollment in Medi-Cal, CalFresh, CalWorks, or California Healthy Families (Verification of Benefits Letter) and proof of income (pay stub, W-2 form).

How can I find a participating automotive repair shop?

The Cool Air Rebate program is frequently adding new shops throughout California. Check the Shop Locator at www.coolairrebate.org or call 888-534-4728 if you need assistance finding a CAR approved repair shop.



CALIFORNIA COOL AIR REBATE PROGRAM FREQUENTLY ASKED QUESTIONS

What services are covered by the California Cool Air Rebate Program?

The program covers repairs for leaking R134a air conditioning systems in eligible vehicles. The repair process begins with an AC diagnostic test to determine if the specific repairs are covered by the program. If your car is eligible, the Cool Air Rebate Program will pay up to 80% of the repair costs, and you will be responsible for the remaining amount which will be paid directly to the repair shop.

How much will it cost me to participate in the California Cool Air Rebate Program?

The cost of AC repairs can vary depending on factors such as the make and model of your vehicle, the specific issue with the AC system, the region you live in, and the labor rates of the repair shop. If repairs are eligible under the program, CAR program will pay 100% of the testing and diagnosis of your vehicle. However, if repairs are not eligible for the program, you will be responsible for 20% of the diagnostic fee. Lastly, if vehicle repairs are eligible, the program will cover up to 80% of the repair costs and pay the repair shop directly. You will be responsible for the remaining amount, which is paid directly to the repair shop.

Are there any limits to the 80% covered by the program?

The program pays up to 80% of the repair cost. You are responsible for the remaining amount.

Where can I get more information or apply for the California Cool Air Rebate Program?

For more information and to apply for the program, visit www.coolairrebate.org. The website provides detailed information about the program and includes a pre-qualification tool to determine eligibility. If you need additional help, you can call 888-534-4728 during normal business hours to speak with a program representative.

Can someone help me apply for the program?

You can call 888-534-4728 to get the assistance you need.